



**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/DED/ (Final Order)/ 2266 (4)

Date: 31/12/24

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/772/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Madhab Behera At- Para, Po-Gambharipal, Ps-Kundheigola, Barkote, Dist- Deogarh-768109.		4141-1352-2559	
3	Respondent/s	SDO(Electrical), Deogarh			Division D.E.D, TPWODL, Deogarh
4	Date of Application	24.10.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 ✓			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004			
		3. OERC Conduct of Business) Regulations, 2004			
		4. Odisha Grid Code (OGC) Regulation, 2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004			
		6. Others			
8	Date(s) of Hearing	24.10.2024			
9	Date of Order	31/12/24			
10	Order in favour of	Complainant		Respondent	Others ✓
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office, Reamal, TPWODL, Deogarh.



Appeared

For the Complainant- Madhab Behera

For the Respondent - SDO(Elect.), Deogarh, TPWODL.

GRF Case No- BRL/772/2024

(1) Madhab Behera

At- Para,

Po-Gambharipal,

Ps-Kundheigola, Barkote

Dist- Deogarh-768109.

Consumer No.- 4141-1352-2559

COMPLAINANT

VRS

(1) SDO(Elect.), Deogarh, TPWODL

OPPOSITE PARTY

GIST OF THE CASE

The Complainant has filed the petition in the name of Madhab Behera bearing Consumer No **4141-1352-2559** under DED, TPWODL, Deogarh stated about change of category from DOM to Irrigation purpose.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

SUBMISSION OF OPPOSITE PARTY

The Opposite Party has submitted w/s dtd.20.11.2024 and ledger copy for the period from Jan'2023 to Oct'2024 in this case.

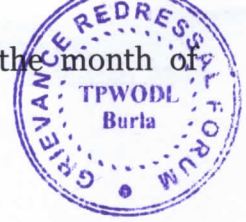
OBSERVATION

The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-Domestic consumer having CD 1kw with initial date of p/s 20.02.2019 as seen from the FG data base/ Samadhan App. The complainant has raised objection as mentioned in the gist of the case. As observed the complainant has applied for the p/s for domestic category and accordingly the opposite party has released the same in favour of the complainant but the same was used by the complainant for Irrigation purpose and has happened due to wrong application by complainant to opposite party for the category. The prayer for conversion from DOM to LI category cannot be hold good as Reg.43 is not in favour of it. The last para of Reg.43 of OERC Distribution (Conditions of Supply) Code,2019 is given below for reference which is also in the w/s of opposite party:-

“Provided further, no consumer will be permitted to change the category of the service connection from any low-tension category (other than agriculture) to low-tension category for agriculture.”

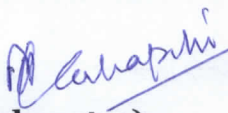
However, considering the prayer of the complainant the opposite party has already been released a new service connection on 28.11.2024 bearing consumer no.4141-1352-2574 in

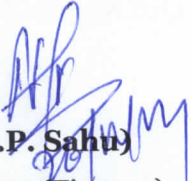
Category LT-Irrigation pumping and Agriculture and also served the bill for the month of Nov'2024 as seen from the FG data base.




Hence, the instant case petition is hereby dismissed.

Accordingly, the case is disposed of.


(B. Mahapatra)
(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.P. Sahu)
Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K. Satpathy)
President
Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to: -**
- (1)** Madhab Behera, At- Para, Po-Gambharipal, Ps-Kundheigola, Barkote, Dist- Deogarh-768109.
 - (2)** Sub-Divisional Officer (Elect.), Deogarh, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.
 - (3)** Executive Engineer (Elect.), DED, TPWODL, Deogarh.
 - (4)** The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".